Northern Illinois Next Generation Alliance (NINGA) Next Generation 9-1-1 System in Illinois

Next Generation 9-1-1

Belleville, IL – NG-911, Inc. is pleased to announce that the Northern Illinois Next Generation Alliance (NINGA), a 9-1-1 group comprised of 10 counties, has selected NG-911, Inc. of Williamsburg, Iowa, as the integrator for a Next Generation 9-1-1 project. The NINGA counties include: Boone, Bureau, DeKalb, Jo Daviess, Lee, McHenry, Ogle, Stephenson, Whiteside and Winnebago.

The NINGA group is deploying an Internet Protocol (IP)-based emergency calling system as part of a Next Generation 9-1-1 project. Next Generation 9-1-1 will improve public emergency communication services by updating the 9-1-1 service infrastructure to match our wireless mobile phone society. Next Generation 9-1-1 will enable the public to transmit text messages to the 9-1-1 dispatchers in addition to dialing 9-1-1 from a phone, and will enable the addition of images, video, and data to the 9-1-1 system in the future.

The NINGA group selected NG-911, Inc. based on its experience in public safety and superior Next Generation 9-1-1 solutions. The fiber based network will provide highly available IP connectivity to nineteen (19) Public Safety Answering Points and two data centers.

Next Generation 9-1-1 will meet the present day and future needs of the citizens of northern Illinois, ultimately serving more than a million people. Next Generation 9-1-1 will capitalize on advances in information and communications technologies, enabling those in need of help to call 9-1-1 with more reliability. Most importantly, the IP-based architecture provides more flexibility, reliability, and resiliency than the legacy “copper pair” 9-1-1 system.

NG-911, Inc. President Michael Ramsey said, “We are thrilled to be involved in this project. The capability to locate emergency callers by their location and accept texting is here today and it will make the public safer. The more people use wireless devices, like smart phones, the greater the need to reach 9-1-1 with 21st century technology. We look forward to working in full cooperation with all the cellular, landline and VoIP Carriers to provide their customers the best 9-1-1 service possible.”

NG-911, Inc.’s success with Next Generation 9-1-1 is based upon its knowledge and ability to integrate best possible components that make up a true Next Generation 9-1-1 network. NG-911, Inc. built and operates a solid, dependable and cost effective Next Generation 9-1-1 system for the Counties of Southern Illinois, a 13 county consortium in southern Illinois. NG-911, Inc.’s solution in northern Illinois will provide hosted 9-1-1 voice and text capabilities that are reliable, robust and scalable.

NG-911, Inc. is a full service provider and integrator of Next Generation 9-1-1 communications systems and will provide on-going services to each of the NINGA counties as the 9-1-1 Service Provider. In 2012, NG-911, Inc. became the first non-telco to be certified by the Illinois Commerce Commission as a 9-1-1 Service Provider.

For more information, please contact NG-911, Inc. at (314) 602-3399, or visit www.ng-911inc.com.