



Public Health
Prevent. Promote. Protect.

Jo Daviess County Health Department

9483 US Rt. 20 West • P. O. Box 318 • Galena, Illinois 61036
P: 815-777-0263 F: 815-777-2977

DATE: October 13, 2016

TO: Northwest Illinois Region News Media

For more information, contact Administrator Elizabeth Kane, MPA at 815-777-0263 ext.222

FOR IMMEDIATE RELEASE

Jo Daviess Health Department offers Affordable Care Act Navigator Service

Jo Daviess County Health Department Administrator Elizabeth Kane announced today that the health department is offering a trained "navigator" to assist consumers with their Affordable Care Act (health insurance) options. This free service is available to residents of Carroll, Jo Daviess, and Stephenson Counties.

Open enrollment in the Illinois Health Insurance Marketplace will begin on November 1, 2016, with coverage to start January 1, 2017. The Marketplace will be accessed through a user-friendly website where individuals will be able to compare health care policies and premiums and purchase comprehensive health coverage. Navigator Janet Vrtol will begin making appointments in mid-October to assist consumers for the open enrollment period, and can be reached at 815-599-8439.

The navigator's role is to help consumers determine eligibility; understand coverage options, whether they are new to Marketplace/Medicaid or require renewal of insurance; and enroll in affordable health insurance options. She will provide unbiased information about the health insurance marketplace, qualified health plans, tax credits, and cost-sharing reductions.



Public Health
Prevent. Promote. Protect.

Jo Daviess County Health Department

9483 US Rt. 20 West • P. O. Box 318 • Galena, Illinois 61036

P: 815-777-0263 F: 815-777-2977

People needing help may contact Janet directly at 815-599-8439 to set up an appointment at the Jo Daviess Health Department, Janet will be at the Jo Daviess Health Department twice a month on Thursday. If she is not available when you call, please leave a message for her, and she will return your call as soon as possible.

For additional online information, please go to www.healthcare.gov;
<http://healthcarereform.illinois.gov>; www.Cuidadodesalud.gov; and www.illinoishealthmatters.org, or
call the 24/7 Consumer Call Center: 1-800-318-2596.