

## **Questions and Answers for Governmental Aggregation**

**I am already on the program at a low rate, why are we changing to a supplier with a higher rate?** The original contract with our current supplier only goes until September 2014. That is the ending date of the original contract. The JO DAVIESS COUNTY BOARD went out and solicited bids and the new supplier is First Energy Solutions with a new contract and term. The rate you currently have will no longer be available after the end of the contract in September.

**What do I have to do if I want to stay on the program?** Nothing, the supplier and the new rate will automatically start at the end of the old contract.

**When does this happen?** This new rate will start on the September meter reading date. Meanwhile, you will still have the old rate until that time.

**How do I know if I have ComEd, the existing supplier, or an outside supplier serving me?** On the reverse side of the ComEd bill under Charge Details, you will see who is your current electric supplier. If you received an opt out letter, you are either with ComEd or the current County supplier, Verde Energy.

**What do I need to do if I want to opt out?** You need to either call the number on the notice or send back the card attached to your letter. That card has a unique number on it for your existing service. If you miss the opt out period, then you can opt out of the program at any time during the contract with no termination fees.

**If I go back to ComEd, can I join again later?** If you opt out now or later, the county supplier will return your service to ComEd's bundled tariff rate. Please note that if you do not select an alternate supply service within two billing cycles after returning to ComEd's bundled tariffed service, ComEd may prevent you from electing an alternative supply service for up to 12 months after the date on which you were returned to ComEd's bundled tariffed service.

**I did not get a letter but my neighbor did. How can I tell what my status is?**

Again, go to your ComEd bill and look at the Charge Details. That will tell you what rate and/or supplier that you may have. If you need to, call Rock River Energy Services at 815 732-4603 or email [marni@rockriverenergyservices.com](mailto:marni@rockriverenergyservices.com) and they can check the lists from the current supplier or from ComEd to check your status.

**Who is Rock River Energy Services?** They are the consultant that works with the JO DAVIESS COUNTY BOARD and assists customers in evaluating their options.

## **What will happen if we change and do not use ComEd for our energy supplier?**

ComEd will still be the delivery company and responsible for delivering the power to the homes and businesses. They will also continue to send you the monthly bill. They are impartial to whether you use them for supply, choose a third party supplier or go with a community rate. ComEd earns their income from the DELIVERY SECTION of the bill. Currently over 70% of all residential customers in the ComEd service territory uses a third party supplier other than ComEd for their energy purchases.